



## CQC Registration Status

MiLuxe Care Services is currently in the process of registering with the Care Quality Commission (CQC). This means that we are actively preparing governance systems, training evidence, and quality processes required to safely deliver regulated personal care services in full compliance with national standards.

### What this means right now:

- We currently provide non-regulated services such as companionship, domestic support, shopping assistance, wellbeing visits and respite sitting.
- We do not provide regulated 'personal care' until CQC registration is formally approved.
- We continue to develop our policies, audits and quality systems in preparation for inspection.

### Our commitment during registration:

- Be transparent so families clearly understand our service scope.
- Maintain strong safeguarding, confidentiality and incident reporting procedures.
- Ensure all staff are DBS checked, trained and supervised appropriately.
- Keep clear governance documentation to demonstrate compliance readiness.

### Next steps:

Once registration is granted, MiLuxe Care Services will publish our CQC registration number, add a link to our official CQC profile, and notify clients of any new services available under the regulated activity.

*Last reviewed: January 2026 | Next review due: January 2027*